

Industries Served

- Industrial OEM
- Systems Integrators
- Food & Beverage
- Water & Wastewater
- Electrical & Specialty Contractors
- Automotive
- Injection Molding
- Petrochemical
- Print & Publishing
- Custom Fabrication
- Pulp & Paper
- Commercial & Institutional Facilities
- Pharmaceuticals
- HVAC
- Fibers Textiles
- Entertainment
- Forest products
- Life sciences
- Home health & beauty
- Material handling
- Semiconductor
- Mining aggregate & cement
- Marine
- Packaging

Automation Expertise

Horizon Solutions has a tradition of providing the very best technical solutions for our products. Our team of automation specialists will help you assess your control system requirements and collaborates to determine the best possible solutions to lower your total cost ownership. In addition, Horizon maintains long-term partnerships with many worldwide suppliers. We work with a network of local engineering companies to provide a wide variety of additional services. With our partners' support, there is virtually no project for which we can't offer an engineered solution.



Automated Solutions

- Application Support
- Full System Design & Configuration
- Software Development & Programming
- Panel Fabrication

Service & Support

Horizon Solutions has teamed with industry-leading manufacturers and maintains an extensive local inventory to support your needs. Through the continued training of our staff, we are current on the latest in automation control technologies and our experienced technical specialists are available to offer phone support.

Repair/Exchange

Horizon Solutions can manage the repair and/or exchange of your compromised products. In addition to Rockwell Automation/Allen-Bradley products, most major control vendors are served as well. We do this through Rockwell Automation's extensive repair and/or exchange programs. Most exchange parts, as well as repairs to products from other manufacturers, are available on an emergency, 24/7 basis.

Engineering Services

Through strategic partnerships, Horizon Solutions can offer services including conceptual engineering, software development, design analysis, panel fabrication, and start-up services. Year-long service contracts are available at special, reduced rates.

Start-Up Services

Start-up services & extended warranties are available for many Horizon products.

Albany
 4 Access Road
 Albany, NY 12205-4744
 (518) 452-6904
 (800) 345-4621
 (866) 917-5314 Fax

Bangor
 293 Target Industrial Circle
 Bangor, ME 04401-5720
 (207) 942-7357
 (800) 432-1692
 (207) 941-2334 Fax

Buffalo
 4700 Genesee Street, Suite 106
 Cheektowaga, NY 14225
 (716) 693-1860
 (800) 724-1132
 (716) 693-4599 Fax

Elmira
 1300 College Avenue
 Elmira, NY 14901-1156
 (607) 733-6591
 (800) 724-4752
 (866) 856-1020 Fax

Holyoke
 80 Commercial Street
 Holyoke, MA 01040-4704
 (413) 533-3933
 (800) 628-1068
 (413) 533-5618 Fax

Manchester
 1070 Holt Avenue, Unit 10
 Manchester, NH 03109
 (603) 669-5060
 (800) 334-7557
 (603) 669-1430 Fax

Portland
 216 Riverside Industrial Parkway
 P.O. Box 759
 Portland, ME 04104-0759
 (207) 797-9466
 (800) 486-0726
 (207) 797-8850 Fax

Rochester
 2005 Brighton Henrietta TLR
 P.O. Box 92203
 Rochester, NY 14692-0203
 (585) 424-7376
 (800) 724-4750
 (866) 917-5338 Fax

Syracuse
 6059 Corporate Drive
 East Syracuse, NY 13057-1040
 (315) 437-8181
 (800) 724-4753
 (315) 463-9014 Fax

Solutions Supported

- Programmable automation controllers
- SCADA
- Automation software
- Motion control
- Linear actuators
- Industrial control
- Distributed I/O
- Power & energy management
- Safety, sensing & connectivity solutions
- RFID & barcoding solutions
- Networks
- Electronic operator interface
- Data management & reporting
- AC/DC drives & drive systems
- Robotics
- Servo sizing
- Motor control
- UPS systems (Uninterruptible Power Supplies)
- AC & DC power supplies
- Enclosures & wiring
- Condition-based monitoring

Our Approach

Our team of experienced specialists not only has extensive education in the products we sell, but also exceptional application experience in the industries we serve. Our “hands-on, can-do” approach is an added benefit we bring to our everyday customer relationships. Horizon also partners with Rockwell Automation to provide Automation Support Services through a number of training programs and Rockwell-sponsored events.



Seminars

Horizon Solutions is committed to providing access to the latest in automation and control technology, products, and applications. We do this by providing hands-on and technical seminars for all of our products. An experienced team of automation specialists provides training on programmable automation controllers, motion control, safety, automation software, electronic operator interface, AC & DC drives, industrial control, sensors and networking.

Automation Support Training

Achieving peak manufacturing performance requires a critical blend of the best technologies and processes, driven by highly trained and productive employees. Horizon Solutions and Rockwell Automation Customer Training demonstrates a commitment to this principle everyday. Leveraging the science of performance-based instructional design, our training solutions provide the critical link needed to transfer classroom learning directly to the job site. Through our staff and manufacturing partners, Horizon offers extensive training options—from convenient online seminars to multi-day, hands-on, onsite courses. We can also assist in developing tailored training for your specific needs. Contact your local Horizon branch for additional details on services, seminars, training, and support.

About Horizon Solutions

Horizon is the applications expert in electrical and industrial distribution. Our exceptional technical, supply chain, and business knowledge enables solutions that reduce costs, increase throughput, accelerate time to market, and improve asset utilization. Our problem solving capabilities are augmented by a system of embedded metrics. So Horizon’s solutions deliver measurable supply chain performance improvement, reduced risk, and the lowest total cost of ownership.



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